



Participant Bill of Rights

Your health, safety, and well-being are the main concern for the team of dedicated Total Senior Care, Inc. staff who care for you in this program. As a participant, you have certain rights and protections that are important for you to understand. Please ask your Care Team to explain these to you if you have any questions. As a participant in Total Senior Care, Inc.:

1. **You have the right to be treated with respect.**
2. **You have a right to protection against discrimination.**
3. **You have a right to information and assistance.**
4. **You have a right to a choice of providers.**
5. **You have a right to access emergency services.**
6. **You have a right to participate in treatment decisions.**
7. **You have a right to have your health information kept private.**
8. **You have a right to file a complaint.**
9. **You have a right to leave the program.**
10. **You have the right to contact 1-800-Medicare for information and assistance.**
11. **You have the right to have reasonable and timely access to specialists as indicated by your health condition and consistent with current clinical practice guidelines.**
12. **You have the right to receive necessary care across all care settings, up to and including placement in a long-term care facility when the PO can no longer maintain the participant's safety in the community through the support of PACE services.**

*Participants will receive the Participants Bill of Rights upon Enrollment and yearly thereafter.